

# 1. Right of withdrawal

You have the right to withdraw from this contract within 14 days without giving any reason.

The withdrawal period will expire after 14 days from the day on which you acquire, or a third party other than the carrier and indicated by you acquires, physical possession of the goods.

To exercise the right of withdrawal, you must inform us of your decision to withdraw from this contract by an unequivocal statement (e.g. a letter sent by post, fax or e-mail). You may use the attached model withdrawal form, but it is not obligatory. You can inform us of your decision at the following address:

## **WITHINGS :**

2 rue Maurice Hartmann, 92130 Issy les Moulineaux FRANCE

### **You can also join us :**

By telephone : +33 1 41 46 04 60

By fax : 09 56 83 90 32

By email: [Retractation@withings.com](mailto:Retractation@withings.com)

You can also electronically fill in and submit the model withdrawal form or any other unequivocal statement on our website [www.withings.com](http://www.withings.com). If you use this option, we will communicate to you an acknowledgement of receipt of such a withdrawal on a durable medium (e.g. by e-mail) without delay.

To meet the withdrawal deadline, it is sufficient for you to send your communication concerning your exercise of the right of withdrawal before the withdrawal period has expired.

# 2. Effects of withdrawal

If You withdraw from this contract, we shall reimburse to you all payments received from you, including the costs of Delivery (with the exception of the supplementary costs resulting from your choice of a type of Delivery other than the least expensive type of standard Delivery offered by us), without undue delay and in any event not later than 14 days from the day on which we are informed about your decision to withdraw from this contract. We will carry out such reimbursement using the same means of payment as you used for the initial transaction, unless you have expressly agreed otherwise; in any event, you will not incur any fees as a result of such reimbursement.

We may withhold reimbursement until we have received the goods back or you have supplied evidence of having sent back the goods, whichever is the earliest.

You shall send back the goods or hand them over to us, without undue delay and in any event not later than 14 days from the day on which you communicate your withdrawal from this contract to us. The deadline is met if you send back the goods before the period of 14 days has expired.

(Please, complete and return this form if you want to exercise your right of withdrawal)

To the attention of:

Withings, Service Rétractation  
2 rue Maurice Hartmann  
92130, Issy-Les-Moulineaux  
France

Tél. : +33 1 41 46 04 60  
Email to: [retractation@withings.com](mailto:retractation@withings.com)

I hereby give notice that I withdraw from the contract of sale concerning the following Goods :  
(Please describe as clearly as possible which product is concerned):

Order on(\*) / Received on(\*) [DD/MM/YY] :

I am:

Name:

Firstname:

My adress is:

City:

Postal code:

Country:

(\*) Delete as appropriate

Signature :

(only if this form is  
sent by post)

Date [DD/MM/YY]:

You can Withdraw from the contract of sale without completing this part of the form:

Order number [Start with M ]:

I want to withdraw because:

How Withings could improve: